**7 Travel**

**7.3 – At the Hotel Reception**

**Level:** B1

**Leírás:**  
Students can practise checking in at a hotel, asking about room types, meals and available services.

**Setting:**  
Hotel lobby on arrival day. The tourist checks in and asks the receptionist about breakfast, dinner and other facilities.

**Characters:**  
• Emma – tourist, young adult, friendly and polite  
• Receptionist – male hotel receptionist, helpful and professional

**Slide 1**

**Scene:** Hotel lobby with a reception desk and suitcases on the floor next to Emma.

**Dialogue:**  
**Emma:** *Good afternoon. I have a booking for two nights. My name is Emma Lewis.*  
**Receptionist:** *Welcome, Ms Lewis. Let me check your reservation. Yes, a double room with a balcony for two nights.*

**Slide 2**

**Scene:** Close-up of the receptionist typing on the computer.  
**Dialogue:**  
**Emma:** *Is breakfast included in the price?***Receptionist:** *Yes, it is. Breakfast is served from seven to ten in the restaurant on the ground floor.*

**Slide 3**

**Scene:** Medium shot – Emma looks around the lobby.  
**Dialogue:**  
**Emma:** *Great, thank you. And what time is dinner served?***Receptionist:** *Dinner is from six thirty to nine thirty. You can also order snacks from the bar during the day.*

**Slide 4**

**Scene:** Reception area with brochures and a small table with coffee.  
**Dialogue:**  
**Emma:** *Are there any special services at the hotel?* **Receptionist:** *Yes, there’s a swimming pool, a small gym and free Wi-Fi in every room. You can also book a massage or rent bicycles at reception.*

**Slide 5**

**Scene:** Emma smiles and takes her room key.  
**Dialogue:**  
**Emma:** *That sounds perfect. Thank you.***Receptionist:** *You’re very welcome. Your room is on the second floor. Have a nice stay.*

**Exercise (single select)**

**Read the questions. Choose the correct answer.**

1 How long is Emma staying at the hotel?  
a) One night  
b) Two nights ✅  
c) Two weeks

2 What kind of room does Emma have?  
a) A single room  
b) A double room with a balcony ✅  
c) A twin room without a view

3 What time is breakfast served?  
a) From seven to ten ✅  
b) From six thirty to nine thirty  
c) From eight to eleven

4 Where is the restaurant?  
a) On the first floor  
b) On the ground floor ✅  
c) Next to the swimming pool

5 What time is dinner served?  
a) From five to eight  
b) From seven to ten  
c) From six thirty to nine thirty ✅

6 What special services does the hotel offer?  
a) A swimming pool, gym, Wi-Fi and massages ✅  
b) Laundry service and free breakfast  
c) Guided tours and a café